

# ABBYY Intelligent Document Processing Reduces Invoice Processing Time by 90%



**SUMITOMO  
WAREHOUSE**

“In concrete terms, we are also working on streamlining logistics operations and delivering high-value added logistics services by incorporating advanced logistics technologies such as AI, IoT, and robotics. Streamlining customs clearance operations using AI-OCR technology is one of them.”

↳ **Mr. Yasuhisa Otsu**  
East Japan Sales Strategy  
Manager

Sumitomo Warehouse Co., Ltd. was established in 1899 and offers a wide range of logistics services including warehousing, harbor transportation, land transportation, marine transportation, international multimodal transportation, air cargo agency, customs clearance, and other areas. Sumitomo Warehouse’s legacy of providing high quality service has garnered customer trust and contributed to steady growth. They turned to ABBYY to streamline customs clearance operations, increasing productivity and strengthening the company’s competitive advantage through digital transformation.

## Challenge

- Streamlining customs clearance operations involves countless visual verifications and transcriptions.
- Improving operations depends on time-consuming individual, manual efforts.
- The process needs to be improved while at the same time reducing time and effort.
- A technology solution needs to capture invoices that come in different layouts with irregular text placement.

## Solution

- ABBYY’s IDP platform is the only solution that reads the necessary data fields properly, converts it to the required data format as needed, and captures the fine details.
- The platform’s great UI guarantees people from any background can use it intuitively.
- With ABBYY’s development tool, even slight differences that are invisible to the human eye can be easily detected and corrected using the GUI.

## Value



Invoice-processing time reduced from more than 40 minutes to 4 minutes per document.



The customs clearance operations previously required manual effort by skilled workers. Now, it is automated.



Streamlining operations is a differentiator for the business in an increasingly competitive industry.



Reduced risk of shipping delays due to fewer customs issues.