ABBYY

Manage revenue, optimize utilization, and reduce costs in healthcare with Digital Intelligence
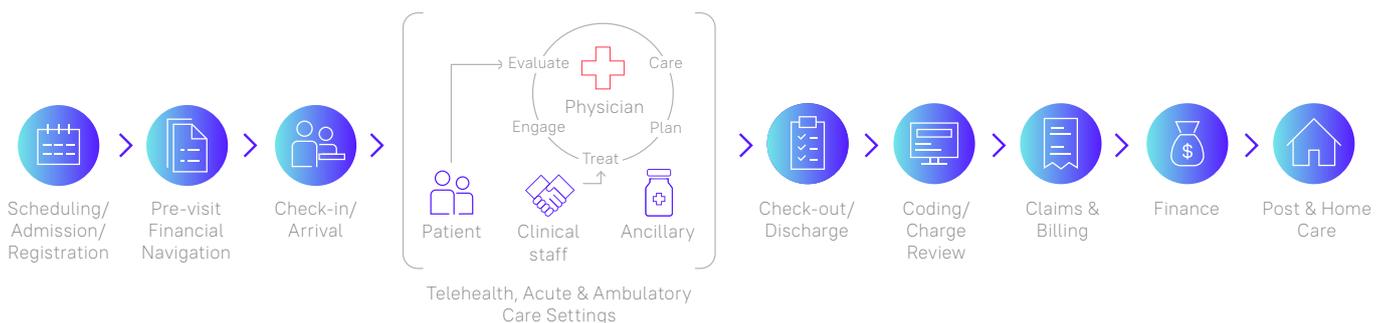
Key challenges

With EHR and other technology investments, healthcare teams have more data than ever before. Inundated with dashboards and reports, providers are too often forced to make crucial operational decisions without the insight they need.

How can you address challenges like these and, at the same time, capture new opportunities like those presented by the soaring demand for telehealth sessions?

Solution

ABBYY Digital Intelligence offers a comprehensive approach to content-intensive processes in healthcare. We not only optimize and automate the flow of structured and unstructured content; we guide you in the continuous improvement of the processes through which content flows, so you can improve both patient satisfaction and your bottom line.

Scheduling/ Admission/ Registration > Pre-visit Financial Navigation > Check-in/ Arrival >

Evaluate — Care
Physician
Engage — Plan
Treat
Patient — Clinical staff — Ancillary
Telehealth, Acute & Ambulatory Care Settings

> Check-out/ Discharge > Coding/ Charge Review > Claims & Billing > Finance > Post & Home Care

ABBYY Digital Intelligence guides improvement of intricate healthcare workflows:

⊘ **Onboarding:** Enable self-service, be audit-ready, deliver a faster, more efficient patient experience.

⊘ **Patient journey:** Streamline between departments, optimize asset utilization, improve patient ratings.

⊘ **ER:** Reduce over-admittance, expedite lab requests, predict staffing, prepare for surges, reduce door-to-doctor time.

⊘ **Revenue cycle management:** Reduce bad debt, reduce costs, eliminate causes of denials and nonpayment.

Discover the ABBYY difference

Know how 100% of your processes are performing, 100% of the time

- Coordinate people, processes, and documents to increase patient satisfaction as you improve your bottom line.

- Use data from your own systems—including legacy applications, databases, EHRs, LIMS, RIS, PACS, RCM, and more—to create a visual model of your processes so you can understand what's working, what's not, and why.

Make onboarding efficient for patients and easy for staff

- Eliminate error-prone, labor-intensive tasks for a streamlined registration process that improves the patient experience and increases operational efficiency.

- Automatically capture and classify patient intake forms and documents including IDs, insurance cards, patient registration forms, referral documents, hard copy prescriptions, and more.

Uncover opportunities at every step of the patient journey

- Realize faster and more accurate outcomes by automating manual steps in the patient journey: checking in patients, evaluating issues, documenting orders, processing insurance claims, and scheduling follow-up visits.

- Create a visual model of the typical patient journey, as well as all its variations, so you can discover opportunities for improvement without driving up costs.

Streamline ER processes to reduce costs and improve patient satisfaction

- Receive alerts and automate remediation to help you eliminate delays, disruptions, and non-compliance before they occur.

- Forecast processes in their future state so you can optimize asset utilization.

Discover, understand, and manage your revenue cycle more effectively

- Reduce bad debt write-offs and days receivables outstanding (DRO) by ensuring that steps are never missed, deadlines are met, and clinical requirements are followed.

- Increase revenue by identifying and eliminating root causes of claim denials and other non-payments.

Digital transformation enables healthcare organizations to optimize use of their resources while maintaining high standards for patient care. ABBYY uses Digital Intelligence to ensure that technology accelerates the organization towards the achievement of its goals, now and in the future. Learn more at **ABBYY.com**.